## Troubleshooting

| Problem | Check | Solution |
|---|---|---|
| **Power supply LED indicator does not illimunte** | Is AC power supply connected to the meter ?<br><br>Is 1 and 4 connected correctly ? | Check switch, circuit-breaker or fuse.<br><br>Check cables into terminals 1 and 4. Live line to terminal 1 and N to terminal 4.<br>Make sure all screws are tight.<br>Check there is 230V 50Hz AC between terminals 1 and 4 when power is ON. |
| **Energy consumption indicator does not flash** | Is the load running ?<br><br>Is the operating power too low ? | This LED will only flash when load is connected and running.<br><br>If the operating power is too low, the spacing interval of flashing will take some more time |
| **The LCD display doesn't register or changes slowly** | Is the operating power too low ? | If the energy consumption is low, the interval between the pulses will be longer. |
| **No pulse output** | Is DC power supply connected to the meter ?<br><br>Is it connected correctly ? | Check the external voltage source (Ui) is 5-27V DC.<br><br>Check correct connecting:<br>connect 5-27V DC to connector 20 (anode), and the signal wire (S) to connector 21 (cathode). |